



N 10/047,446

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Max Copperman et al. Examiner: Neveen Abel Jalil
Serial No.: 10/047,446 Group Art Unit: 2165
Filed: January 14, 2002 Docket No.: 1546.015US1
Title: EFFICIENT AND COST-EFFECTIVE CONTENT PROVIDER FOR
CUSTOMER RELATIONSHIP MANAGEMENT (CRM) OR OTHER
APPLICATIONS

AMENDMENT AND RESPONSE UNDER 37 CFR § 1.111

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

This responds to the Office Action mailed on May 4, 2005. Please amend the above-identified patent application as follows.

This response is accompanied by a Petition, as well as the appropriate fee, to obtain a one-month extension of the period for responding to the Office Action, thereby moving the deadline for response from August 4, 2005 to September 4, 2005.